
DATA RECOVERY AGREEMENT

Today's Date: _____

Phone: _____

Company: _____

Fax: _____

Contact: _____

E-Mail: _____

Address: _____

Type of Equipment: _____

Please read and initial the following terms

Data recovery process requires a non-refundable evaluation fee of \$50. This includes testing and evaluation to verify whether or not data can be recovered. It will be subtracted from the recovery fee if we are able to recover the data. The evaluation period takes at least 7 business days from evaluation payment and receipt of the hard drive.

INITIAL _____

After evaluation, we will contact and inform you of how long it will take to recover your data and the status of your drive. Most recoveries take 2-4 hours of hands on time but may take many more hours to copy the data.

INITIAL _____

All items opened (cases, laptops, workstations, etc) may void all manufactures warranties. All hard drives tested may void manufactures warranties.

INITIAL _____

All data obtained will be transferred onto a hard drive you provide or purchase. Additional charges apply for these items. If the data is small enough to fit onto a CD or DVD then CD's are \$15 per 650 mg. DVD's are \$25 per 4.5 gigs. You may supply your own hard drive but not CD's/DVDs as labor and quality is included in their pricing.

INITIAL _____

Storage fees of \$120 per week apply after initial 2 weeks of storage.

INITIAL _____

In the unlikely event there is a dispute with Network Installation Computer Services, Inc., the dispute will be settled by arbitration through the Better Business Bureau of Metropolitan Atlanta.

INITIAL _____

SIGNATURE – denotes approval to the terms of this agreement.

DATE