



MyHardDriveDied.com a division of
 Network Installation Computer Services, Inc
 601-B Industrial Court Woodstock, GA 30189
 Phone: (678) 445-9007 Fax: (770) 926-7089
www.MyHardDriveDied.com

DATA RECOVERY AGREEMENT

Today's Date: _____ Phone: _____

Company: _____ Fax: _____

Contact: _____ E-Mail: _____

Address: _____

Type of Equipment: _____

Please read and initial

_____ Data recovery process requires a *non-refundable* evaluation fee of \$50. This includes testing and evaluation to verify whether or not data can be recovered. It will be subtracted from the recovery fee if we are able to recover the data. The evaluation period takes at least 7 business days from evaluation payment and receipt of the hard drive.

_____ After evaluation, we will contact and inform you of how long it will take to recover your data and the status of your drive. Most recoveries take 2-4 hours of hands on time but may take many more hours to copy the data.

_____ All items opened (cases, laptops, workstations, etc) may void all manufactures warranties. All hard drives tested may void manufactures warranties.

_____ All data obtained will be transferred onto a hard drive you provide or purchase. Additional charges apply for these items. If the data is small enough to fit onto a CD or DVD then CD's are \$15 per 650 mg. DVD's are \$25 per 4.5 gigs. You may supply your own hard drive but not CD's/DVDs as labor and quality is included in their pricing.

_____ Storage fees of \$120 per week apply after initial 2 weeks of storage.

_____ In the unlikely event there is a dispute with Network Installation Computer Services, Inc., the dispute will be settled by arbitration through the Better Business Bureau of Metropolitan Atlanta.

 Signature denotes approval to the terms of this agreement.

 DATE